

# ThoughtFocus Manages Migration from On-Premise to Cloud for One of the Largest Providers of Chemical Services

- Highly decorated & well-respected company in the Chemicals Industry
- Serves more than 100 customers across industries

## CHALLENGE

Optimizing the IT Landscape

Having reached a plateau with its previous IT vendor no longer delivering value, the client wanted to take its business to the next level with a new IT partner offering manufacturing and technology expertise. Faced with various challenges in the support and maintenance of its mission-critical applications, the client recognized an urgent need for end-to-end system management. It was apparent that the existing IT landscape was limiting the company's growth plans and it needed the flexibility to rapidly scale operations in line with business requirements.

## SOLUTION

IT architecture fit for the future

ThoughtFocus quickly understood the problem and took over management of the client's mission critical applications from the previous IT vendor in five weeks, without impacting upon the business. It soon identified areas of improvement and implemented processes and tools to streamline and optimize operations. Next steps involved the re-engineering of applications and development of a number of enhancements. The partnership was further cemented with Thoughtfocus' support in defining and implementing the client's strategy for cloud-based operations and the rapid migration of its data center.

## RESULTS



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# TIMELINE

2019

ThoughtFocus takes over application maintenance and support for mission critical applications in just a few weeks and identifies improvement potential.

2020

COVID pandemic accelerates digital transformation. ThoughtFocus develops the client's cloud migration strategy and manages data center migration to the Azure cloud.

2021

Experts at ThoughtFocus continue to provide application support and execute the digital transformation strategy for the expanding business.

# BENEFITS

Mission-critical support



Thanks to **reduced process complexity** and technological enhancements, the client's workforce can now work more efficiently.



By migrating the data center to the cloud, ThoughtFocus significantly **reduced manual interventions and operating costs.**



ThoughtFocus **increased application predictability and security** through frequent automated releases and a robust IT architecture.

ThoughtFocus helps forward-looking companies innovate. We are a technology leader in financial services and manufacturing. Our innovative and cutting-edge technology solutions enable new capabilities to be deployed faster, deliver better user experiences, and reduce operating costs. We do this through executional excellence, guaranteeing innovation, and mitigating the risk of change. ThoughtFocus has a single mission – helping you achieve a better future faster.

We are a US based privately held company funded by Blackstone with over 2300 employees across offices in 5 different countries.