

# ContentIT

## Seamlessly integrate documents and content with ERP, CRM, and LMS

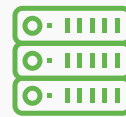
Organizations frequently have content repositories with thousands of files (docs, jpgs, videos, and more). While these files are valuable for users, it is often hard to search this content because it is distributed across multiple platforms. ContentIT is a connector platform that seamlessly integrates documents and content with systems like ERP, CRM, LMS, and/or cloud systems. Content and business processes can be tied together and integrated with external systems for complete document management capability.



**Works with  
unstructured and  
structured data**



**Index documents,  
attachments, and  
more**



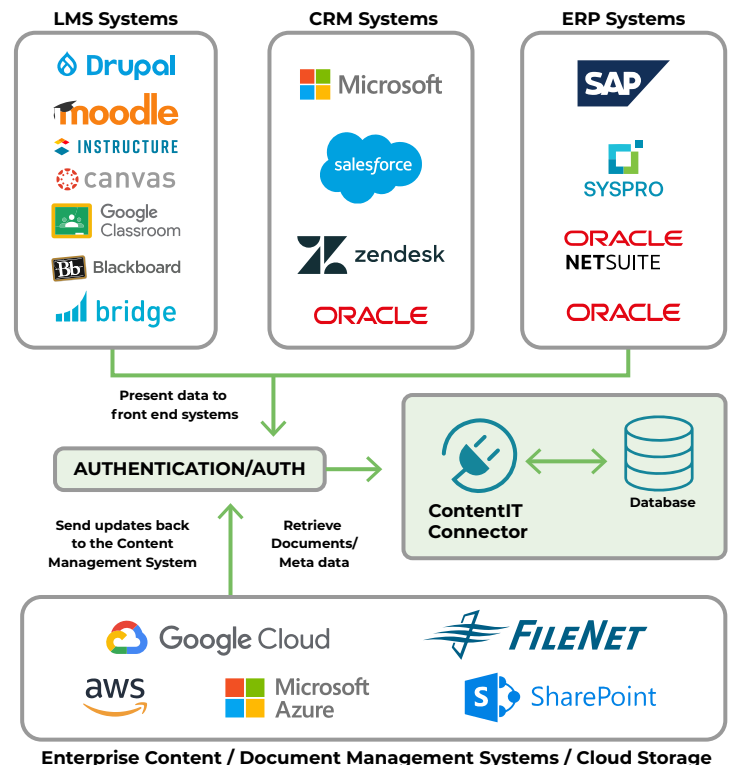
**Reduce impact on  
the source system**



**Respects existing  
security and  
permission schemas**

### FEATURES

- Improve the search experience, bridge silos, and improve efficiency; while only showing the content that users are permitted to see
- Works with both structured and unstructured data, plus documents and attachments
- Flexible, customer-configurable schema
- High throughput, workflow management, workflow analysis, and reporting
- Includes enterprise capabilities such as disaster recovery and internationalization
- Store and retrieve documents from external systems like ERP, LMS and CRM



improve efficiency  
**by 40%**



significant reduction in  
time spent connecting to  
disparate systems

easy access to  
documents

## BENEFITS



**Streamline access** to information and eliminate content silos



**A single search** experience from one platform to another



**Drive the adoption** of information portals, bridge information silos, and improve organizational efficiency



**Staff saves hours** per month from bouncing between applications looking for information



**Vastly improve workflow**, reduce error rates, improve efficiency

## USE CASES



### Users

Streamline workflows and make information available to people when and where they need it!



### Content Managers

Create a single interface when there is a need to create logical connections over multiple systems.



### IT Directors

Reduce investments in restructuring, cleaning, and maintaining multiple repositories.

## SECURITY & COMPLIANCE

- Cloud platform (AWS, Azure, GCP) provides built-in data protection at scale
- Cloud platform provides multilayered security
- Purpose-built data centers protect against hardware-level intrusion
- Data automatically encrypted while in transit and at rest
- Data can only be accessed by the authorized roles and services with audited access to the encryption keys

## TECHNICAL INFO

### Supports

**IBM FileNet**  
**Microsoft SharePoint**

### Cloud

**AWS**  
**Google Cloud**  
**Azure**

### LMS

**Integrations available with most LMS systems**

### ERP and CRM Systems

**PeopleSoft**  
**Salesforce.com**

### Programming Language (Framework)

**Java, J2EE**

### Database

**Oracle, Microsoft SQL Server**

### Single Sign on (SSO)

**SAML 2.0, Custom SSO**

## ABOUT THOUGHTFOCUS

ThoughtFocus helps forward-looking companies innovate. We are driven by a single mission – to help our clients achieve a better future faster. Our cutting-edge solutions bring together industry expertise, technology acumen, and digital operations – custom designed to drive quantum change in your business. ThoughtFocus is a US-based privately held company, funded by Blackstone.

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